

DLF Qutab Enclave Residents' Welfare Association (Regd.)

BB-8 Qutab Plaza, DLF City Phase I, Gurugram-122002, Haryana,
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ANNUAL REPORT OF THE EXECUTIVE COMMITTEE

September 2, 2024

DLF Qutab Enclave Residents' Welfare Association (QERWA), now in its 36th year, pursues relentlessly all issues engaging residents and property owners in all five phases of DLF Qutab Enclave (also known as DLF City). Several matters were dealt with through the year.

Electricity Supply: The position regarding electricity supply deteriorated sharply in the summer of 2024, in contrast to previous few years. There were frequent and long breakdowns which caused a lot of inconvenience to residents. All issues relating to electricity supply were taken up with Dakshin Haryana Bijli Vitran Nigam Limited (DHBVNL) and the DLF management in order to ensure efficient and uninterrupted service to residents. The effort continues so that the situation is normal in the forthcoming summer.

Water Supply: Water supply has also been precarious. It assumed alarming proportions during the summer. Residents were heavily dependent on private tankers, the rates of which skyrocketed. The tankers provided by the DLF management were grossly inadequate, leading to long waiting lists. The matter has been pursued regularly with Municipal Corporation Gurugram (MCG) and the DLF management. A new underground water tank was approved in J Block, Phase II. Unfortunately, the project file is pending for technical clearance for a long time. We are following up the matter, which we hope will be resolved soon.

Security: The security situation has been of utmost concern with a number of thefts reported. A disturbing trend is of intruders at night in various parts of the colony. The Association has regularly taken up the security issues with the DLF management. We have asked for greater vigilance at the main gates. We have stressed that undesirable elements must not be allowed entry into the colony, and traffic bottlenecks be tackled efficiently during peak hours.

Sanitation: Garbage collection has been a huge issue. There are heaps of garbage in various parts of the township which are not removed promptly. Daily house-to-house garbage collection is being done by a private vendor deployed by MCG. We have asked that the garbage must be collected regularly according to the notification of MCG. Roads are being swept by MCG personnel. We have been pursuing with MCG regarding urgent upgrading of the sewage system and increase in the sizes of the pipelines.

Roads Maintenance and Resurfacing: We have constantly been in touch with the DLF management regarding proper maintenance and resurfacing of roads.

Flooding along Gulmohar Marg and L Block, Phase II: We have asked Gurugram Metropolitan Development Area (GMDA) officials to find a permanent solution to the waterlogging issue on Gulmohar Marg, and in L Block, Phase II soon.

Pruning of trees: Pruning of trees has become a major issue. Trees have not been pruned for years. They are entangled with electricity wires all over the township. Not having been pruned, trees block out sunlight during the winter and reach up to residents' balconies. We

are pursuing the issue with the forest department, DLF management and DHBVNL so that pruning is carried out in the coming months.

Membership: Considerable funds are required to run a prestigious Residents' Welfare Association like QERWA on modern lines in such a large area spanning five phases of DLF Qutab Enclave. In the Annual General Meeting held in September 2021, it was decided to charge a nominal annual subscription of Rs. 500 per year from all the members, including life members. This amounts to less than Rs. 42 a month per member. We hope members will readily pay their subscription for the years 2022, 2023, 2024 and 2025, and help run the Association efficiently. Residents who are not members, and would like to take membership of our Association, may fill up membership forms which are available at our office, and at 49 Arjun Marg, DLF Qutab Enclave Phase I, as well as on our website qerwa.com, and remit Rs. 2,100 (Membership Fee Rs. 1,600 plus Annual Subscription Rs. 500 for 2024) either:

- (i) by cheque in favour of 'DLF Qutab Enclave Residents' Welfare Association', or
- (ii) bank transfer to:

Account number: 520101254450039

Account name: DLF Qutab Enclave Residents' Welfare Association

Bank: Union Bank of India

Branch: DLF City Phase I, Sikanderpur, Gurugram.

IFSC Code: UBIN0904406

Please send intimation of bank transfer transaction details to our WhatsApp number 9810247250, including your name, address, email ID and mobile number.

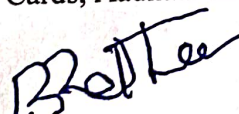
Senior Citizens: We give top priority to the welfare of senior citizens. We have given a list of senior citizens to the police and requested them to keep a watch, and provide full assistance. For any help required, our elders are welcome to get in touch with our office.


Ladies Wing: Our ladies wing is constantly looking out for avenues to assist the feminine population in the colony. We look forward to active participation so that functions can be organised and there can be camaraderie within the community.

Street dogs and monkey menace: We received a lot of complaints from residents regarding the dangers posed by street dogs and proliferation of monkeys. We wrote to the Chief Secretary, Government of Haryana, to take steps in the matter. We cited the directions of the Hon'ble High Court of Delhi to the Government of Delhi to solve the problem in a way that citizens can be protected and with compassion towards the animals too.

Medical Camps: The Association held free medical camps in alliance with leading hospitals over the years. Hundreds of residents and people from weaker sections have benefitted from these medical camps. More such medical camps will be held in the coming months.

Assistance in procuring government documents: The Association assists residents in procuring government documents like Voter Identity Cards, Parivar Pehchan Patra, PAN Cards, Aadhaar and Ayushman Cards.


Baljeet Rathee
President


Pranshu Rathee
Hony. General Secretary